

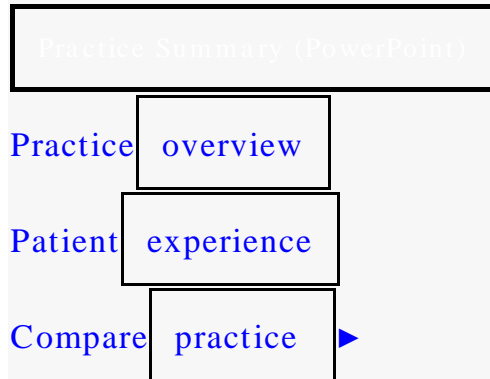
Results from the 2023 survey



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Dr Kulshrestha Family Practice

Summerfield Prim Care Ctr, 134 Heath Street, Winson, Birmingham, B18 7AL



Where patient experience is highest compared with the ICS result



91% of respondents find it easy to get through to this GP practice by phone
ICS result: 39% National result: 50%



94% of respondents are satisfied with the general practice appointment times available
ICS result: 47% National result: 53%



75% of respondents usually get to see or speak to their preferred GP when they would like to
ICS result: 29% National result: 35%

Where patient experience is lowest compared with the ICS result



This practice has scored higher than their ICS average in every question